

## **Disclaimer policy of Pink Medico**

Pink Medico – brand of Anarghyaa ETech Solutions Pvt Ltd does not have any control over any hospital, medical centre or treating institution and it does not operate or control any facility / package provided by these hospitals, medical centers or treating institutions. Therefore Pink Medico cannot be held liable or responsible for any default, delay, failure in service or improper service provided by these hospitals, medical centers or treating institutions and/or for any deficiency, accident, injury, sickness, discomfort, damage or loss of any kind arising out of negligence, faulty service of the employees or management of these institutions.

The treating institution shall be entirely responsible for all the treatments, advice, opinion and follow up of the patients, and Pink Medico shall not be responsible for the same.

Any complication, emergency or medical requirement of whatever nature arising as a consequence of the treatment of the patient due to the patient's past or present illness, side effects, allergy to drugs during or after the treatment shall be the sole responsibility of the treating institutions, and Pink Medico shall have no responsibility whatsoever in this regard.

Any information withheld by the patient or his/her relative with regard to past medical history, allergy, or not solicited by the treating medical institution or the treating doctor shall be the responsibility of the treating doctor or the treating institution, and Pink Medico shall not be responsible for the same.

Treating institution/treating doctor shall appraise the patient and his relatives/escorts/assistants regarding approximate cost of treatment to be undergone and get the consent of the patient and/or his/her relatives/escorts/assistants in writing to pay for the treatment or assist the treating institution to secure payment from the medical insurance company, as the case may be. Pink Medico shall not be responsible for this.

The treating institution shall be solely responsible for any change of scheduled dates of treatment, the nature of treatment or changing the treating physician or surgeon. This shall not be the responsibility of Pink Medico

It will be the responsibility of the patient, and/or his/her relatives/ assistants/escorts making the booking to read and understand the terms and conditions written in the registration forms or brochure of the treating institution and get clarifications, if any.

The signing of the registration forms shall mean that the patient and his/her relatives, assistants or escorts have read and understood all the terms and conditions of the treating institutions/ doctors and fully abide by these. Pink Medico shall not be responsible for these.

If the patient or his/her relatives/escorts/assistants have any complaint regarding the treatment/ service etc. they can directly make the complaint to the treating institution or the treating doctors. Pink Medico shall not be an intermediary to this.

The quotation does not include life insurance or medical / health insurance or travel insurance or international fare or domestic fare, visa expenses etc.