

**Why should I consider Medical or Surgical Procedure in India?**

Ans: Costs of the medical procedures in India are approximately 1/5th to 1/10th of costs in the west and there is no waiting time for any surgical procedures. The Clinical outcomes are at par with the world's best centers having internationally qualified & experienced doctors

**Is India really a better place to get medical treatment?**

Ans: Yes, Currently India receives patients from over 50 countries across the world. Here are some reasons behind its emergence as the preferred healthcare destination: The cost of medical care in India is very low when compared to that in many western countries. India has a vast reservoir of skilled doctors.

**What Medical Services are Available?**

Ans: Almost all kinds of medical services - from the simplest to the most serious life-saving procedures. For instance, India has the best reputation for heart surgery in the world, alongside the United States. The quality of plastic surgery is renowned in India and sought after internationally.

**Are the hospitals in India well equipped and up to international standards?**

Ans: India has several private hospitals that are designed to provide world-class medical care in India. These hospitals utilize some of the best medical equipment that is available world-wide. We have our panel of hospitals and doctors who have been evaluated and selected only those hospitals that meet very high international standards to be a part of our network.

**I don't know anyone in India. I'm already ill. Then how am I to cope with travel, stay and surgery in India?**

Ans.: It's ok if you don't know anybody in India. We offer the following services:

- Offering all support information on
  - Your ailment
  - Recommended mode of surgery
  - The hospital that will perform the surgery
  - Costs involved
  - We have exclusive affiliate arrangements with leading hospital in India. This means that you can count on special and personalized attention when you come to India for medical treatment through
  - Taking opinion from specialized panel of Experts
- Arranging right from pickup – drop to all the facilities that you may need for undergoing treatment or procedures.

### **How do I pay the costs of surgery ?**

Ans.: Patient needs to then make an advance payment to book and confirm for his/her medical treatment. He/she needs to make an advance payment of 30% of the total estimated package. The payment modes for the advance payment are as follows:

- Pay Pal (Online payment using Credit Card) – Additional 8% fees charged on the transaction
- Western Union Money Transfer – No additional charges
- Bank Transfer – Bank transaction processing fees for international transfers as per the respective bank.

The remaining payment needs to be made one day before the surgery. The patient can either make the payment in cash, Travelers Cheques, Credit Card or Bank Transfer. If he /she is making the remaining payment via Bank Transfer then the transaction should be initiated at least a week before traveling to India so that by the time the patient reaches India the amount is credited in the respective bank account. This would avoid delay in the commencement of the medical treatment as it usually takes 3- 4working days for international bank transactions to process.

### **Does low cost imply low quality?**

No – India had the best medical facilities in par with the western hospitals. The quality of medical care is equivalent and in some cases even better than what you may receive in US or UK.

### **Why should I choose Medical Tourism Solution?**

Simply because we can make sure you make the right decision with regard to medical treatment in India. We plan extensively to make your travel, stay and treatment as comfortable as possible. First, we provide you with the information you need to make a decision about the choice of hospital and the doctors who are best suited to treat you. Second, we assist you with travel arrangements, help plan your stay and hospital admissions. Next, we work closely with a Destination Coordinator or Healthcare Facilitator who will greet you upon arrival in your preferred State or Place and guide you through the entire process – right from checking you into the hotel to helping you along throughout your hospital stay. The Destination Coordinator would stay with you through the recuperation process and see that you return to your home country safe, sound and in the pink of health.

### **I am to come to any Asian country for medical treatment, what are the steps to follow?**

First, get in touch with us. We will provide you with the information you need to decide on the City & hospital you choose to visit based on your desires and budget., We can help plan your travel and stay including visa processing, etc., we will co-ordinate with the hospital, doctors, hotels on your behalf and make sure everything is ready for your arrival and treatment.

**What are the qualifications and experience of the doctors treating me?**

The doctors/surgeons treating you are highly qualified and some of them have been trained in USA and UK. These physicians are experienced in their field and have the expertise to give you quality treatment. We will provide you with a profile of your physician's education, training, certification and experience for your reference.

**What information should I provide to my physician before my arrival for treatment?**

You may need to send in your case history and all related documents, reports, x-rays, scans and so on. We shall share the same with the concerned doctors here, for which there will be reasonable cost to be paid . Then in some cases, you may need to video conference with your doctor in India.

**Will language be a problem for me after my arrival for treatment?**

No. we have language interpreters who can help you during your stay for treatment in India.

**Can someone accompany me during my travel and stay?**

Of course. You can bring along a family member or companion for moral support.

**Can I combine my medical treatment with a vacation?**

Yes, that would be a great idea! But you need to get a go-ahead from your physician before you head out on vacation. India scenic and cultural tourist destinations where you may relax and recuperate before you head back to your home country.

**Will I receive my updated medical records after surgery?**

Yes. You will receive all records before you leave the country.

**Should I inform my regular physician about my treatment/surgery in a foreign country?**

Yes. It is important to inform your regular physician about your decision to come to a foreign country for surgery or treatment. After you go back, you can continue your follow-up treatment in your own country.

### **What are your policies regarding privacy?**

All the information you provide in this website will be confidential and will be seen only by our employees and associates. The information you provide will not be used for purposes other than arranging your treatment/surgery in India.

### **I don't have medical records, what should I do?**

If you don't have medical records you have to said us a detailed present symptoms and conditions, problem that you are facing along with your medical history. We can recommend you the way forward

### **How should I share my medical records?**

You can send us your detailed medical record to [vidhya@pinkmedico.com](mailto:vidhya@pinkmedico.com). We can get back to you with further course of action after anlysing the details you have provided

### **My medical record in in different language**

We recommend you to get the records done in English, if it is not possible, we can try our best to get things done if it is feasible.

### **What type of visa should I be availing to travel for treatment**

While travelling for treatments, patients and their attendants must check their visa type [Patient: Medical Visa (MV) & Medical Attendant (MX)] for getting their visa.

### **Is there any vaccine that I need to take before coming to India?**

All foreigners must get inoculated against Yellow Fever at least 10 (ten) days prior to applying for the Visa and must produce genuine & valid Yellow Fever Vaccination Card both at the Visa Counter of the Embassy and at the Indian airport or check-post of entry.

Apart from Yellow Fever vaccination certificate as per Govt. of India mandate, all passengers arriving in India effective 14th February, 2014, from Kenya, Ethiopia, Afghanistan, Israel, Pakistan, Nigeria and Somalia, will have to carry Oral Polio Vaccination (OPV) Certificate taken six weeks prior to entry. This certificate is mandatory for both Adults and Children. All travelers from the above seven countries will be required to have a written record of vaccination (patient-retained record) for polio in their possession, preferably using IHR 2005 International Certificate of Vaccination or Prophylaxis from a hospital or centre administering OPV.

### **Will you arrange for pick and drop from Airport?**

Yes we can arrange

**Do I have to pay for special facility?**

Yes you have to pay us for arranging the following facility:

- Airport pick up and drop
- Local Sim card
- Visa assistance
- Language interpreters
- Currency exchange in the hospital
- Arranging for accommodation for the patient and attendants if any  
Facilities that you may avail for Laundry services, In room Television,  
cable connection, Wi-fi, Special dietary arrangements / halal food
- Site Seeing / shopping

**What are the documents that are required on arrival?**

- Original passport
- 10 passport-sized photographs of the patient & of the attendant
- Print out of communication
- Previous medical records