

Terms and Conditions:

By using www.pinkmedico.com – brand of Anarghyaa ETech Solutions Pvt Ltd Company's Online Web site for Medical Tourism, you hereby agree to be bound by all of the terms and conditions contained in this User Agreement ("Agreement"). www.pinkmedico.com ("Pink Medico") reserves the right at its discretion to change the Terms of this Agreement and will provide notice of any such changes by online posting. Your continued use of Pink Medico's Online Web site after the posting of any notice of change in terms shall constitute your agreement to be bound by any such changes.

Terms & Conditions Of Patient Medical Treatment Booking In India

The Participant / Patient or his / her family members / relatives / escorts / friends making the booking on behalf of the Participant / Patient shall read carefully the terms and conditions mentioned herein before filling and signing the registration form. The terms and conditions as set out in the registration form are also set out in the Package quote, a copy of which has been provided to the Participant / Patient or his / her family members / relatives / escorts / friends making the booking on behalf of the Participant / Patient. The Participant / Patient (and his / her family members / relatives / escorts / friends making the booking on behalf of the Participant / Patient) shall sign this document. The signing of the terms & conditions document by the Participant / Patient (and his / her family members / relatives / escorts / friends making the booking on behalf of the Participant / Patient) shall mean acceptance in totality of the terms and conditions contained herein by the Participant / Patient (and his / her family members / relatives / escorts / friends making the booking on behalf of the Participant / Patient). The signed terms & conditions documents with payment receipt shall be binding on the Participant / Patient (and his / her family members / relatives / escorts / friends making the booking on behalf of the Participant / Patient) and shall constitute a contract between Pink Medico and the Participant / Patient (and his / her family / members / relatives / escorts / friends making the booking on behalf of the Participant / Patient) on the Participant / Patient (and his / her family members / relatives / escorts / friends making the booking on behalf of the Participant / Patient) signing the terms and conditions document and making payment towards the Package.

Pink Medico does not control or operate any hospitals or Treating Institution, neither does it operate or control any facility or service provided by the Hospitals mentioned in the Medical Treatment Package. Pink Medico takes care in selecting all the ingredients in the Medical Tourism Package and has no control whatsoever in running the Hospitals and hence, Pink Medico can not be made liable / responsible for any delay, default, failure, improper services / deficiency in services provided by the Hospitals and / or for any injury, sickness, accident, discomfort, death, loss or damage of any kind whatsoever which may arise due to any act of negligence, deficiency or default in services, of the management or employees of the Treating Institution.

Treating Institutions

The Hospitals shall be solely responsible for all treatment to be provided by it to the Participants / Patient, including but not limited to surgical, medical, wellness, beauty and all related queries, opinions and complications and Pink Medico shall not be responsible for the same.

Any emergency, complication or medical requirement, of whatsoever nature, arising with regard to the Participant / Patient's treatment due to the Participant / Patient's present or past illness or the side effects / allergy of / to drugs or lack of adequate treatment, pre, during or post treatment will be the absolute responsibility of the Hospitals and / or the treating Doctor, as the case may be, and Pink Medico shall not be responsible for the same.

If the Participant / Patient (and his / her family members / relatives / escorts / friends making the booking on behalf of the Participant / Patient) has any complaint in respect of the services rendered by the Treating Institution, he / they should forward such complaints directly to the Hospitals without any recourse to Pink Medico.

Listed Tour / Travel services

You can choose any tour / travel services such as transfers / limo Services / hotel booking / guest house booking / service apartment booking / air and or train tickets, translator services / recuperative holidays etc. to be combined with your Healthcare package and Pink Medico would be pleased to provide you the same. You are welcome to ask further details on tours, services offered, cost and terms offered by our company's Leisure Holidays department.

Other services

You can choose from wide range of other services provided by Pink Medico during your visit to India and are welcome to ask for the further details on services offered, their cost and terms.

Pink Medico Healthcare packages

The Healthcare packages offered by Pink Medico in association with the premier Healthcare providers will be provided on the following Terms and Conditions.

(A) Medical Evaluation and Quotation estimate

Pink Medico arranges for you online consultation with the Healthcare professional after receiving the medical history form and diagnostic reports from you, for which there will be a nominal cost, upon payment the video discussion will be initiated. Pink Medico suggests you to ask the attending consultant / Doctor's all the questions you may have, during these consultations.

Pink Medico reminds you that all kind of Healthcare procedures, transplants, replacements or surgical or otherwise carry certain risks and therefore you and the Healthcare professional have to agree about the anticipated outcome of the procedure to be undertaken.

After the initial consultations and evaluation of medical records, Pink Medico would quote you the approximate cost of the procedure. The quotation would include only the services detailed in it. If any non-predicted costs appear after the face-to-face consultations and subsequent pre-treatment medical examination or diagnostic report once you are in India, they will be properly detailed in order to obtain your authorization and consent. Before the procedure you are required to pay for full procedure / treatment cost to the hospitals via us to book services on confirmed basis / medical consultants appointment / operation theatre booking / nursing care / hospital ward or room booking and other related medical teams appointment for your / patients treatment on firm basis at the treating institution.

The quotation presented would not include:

Insurance and any additional medical expenses for the medications or procedures in case of unforeseen complications. Make sure you discuss this with the Doctor before the procedure and or advised to take medical as well as travel insurance before arriving into India for your medical treatment.

International Airfare / International or Domestic Air tickets / India Visa, accomodation etc. are not included in the quotation. A separate cost sheet will be shared once you confirm your travel for treatment.

(B) Payment mode and terms:

Payment Stages:

On getting your approval for the treatment – 30% of the total quotation estimate should be paid in Advance which is non-refundable, for us to make the necessary arrangements for the procedure. Balance 70% of should be paid before the procedure after you arrive India. Also note that, in some critical cases it is mandatory to pay full amount thus quoted for booking medical treatment / procedure services on priority / emergency basis and will be binding on the patient to pay Pink Medico full advance payments.

Refund

If any amount for leisure holidays is paid and if you choose to cancel, in regard to refund of unused / unutilized services the refund amount would be worked out and the money would be accordingly refunded to the person who has made the payment to us. Please note that the refund process may take 3-5 weeks due to Indian banking procedures.

Travel and Tour Services

Pink Medico shall not be responsible for any delays & alterations in the program or expenses incurred - directly or indirectly - due to natural hazards, flight cancellations, accident, breakdown of machinery or equipments, breakdown of transport, weather, sickness, landslides, political closures or any untoward incidents.

We shall not be responsible for any loss, injury or damage to person, property, or otherwise in connection with any accommodation, transportation or other services, resulting -

directly or indirectly - from any act of GOD, dangers, fire, accident, breakdown in machinery or equipment, breakdown of transport, wars, civil disturbances, strikes, riots, thefts, pilferage's, epidemics, medical or custom department regulations, defaults, or any other causes beyond our control.

All itineraries are sample itineraries, intended to give you a general idea of the likely trip schedule. Numerous factors such as weather, road conditions, the physical ability of the participants etc. may dictate itinerary changes either before the tour or during the trail. We reserve the right to change any schedule in the interest of the trip participants' safety, comfort, general well being and convenience.

We do not have any insurance policy covering the expenses for accident, sickness, loss due to theft, or any other reasons. Visitors are advised to seek such insurance arrangements in their home country before commencing travel. All baggage's & personal property/s at all times are at the client's risk.

In case of changes in the rates quoted by hotel and airlines, we can change the rates quoted according to the modifications by hotels or airlines without any prior notice. All hotel bookings are based on usual check in and check out time of the hotels until unless indicated in the itinerary.

Indemnity

You agree to indemnity and hold Pink Medico, it's directors, subsidiaries, affiliates, officers, agents and other partners and employees harmless from any loss, liability, claim or demand, including reasonably attorney fees made by any third party due to or arising out of your use of the service in violation of this agreement and / or any breach of your representation and warranties set forth above.

Discrepancies

In case of Medical discrepancy or conflict for immutability of malpractice carried out by the patient, all the concerned parties establish and agree that all judicial action must be carried out by the patient towards the medical professional / healthcare center / hospital only within the jurisdiction and attorney of Bangalore, State of Karnataka, India, and that action will not be extended towards www.pinkmedico.com, it's managing company Anarghyaa ETech Solutions Pvt Ltd, any of it's directors and employees since it is a company that puts at the disposition of the patient different professional options through listing their services without

exercising / practicing medicine professionally.

Disputes

If there is any dispute about or involving the web site and / or the service, by using this web site, you agree that the dispute will be governed by the laws of the State of Karnataka, India without regard to it's conflict of law provisions. You agree to personal jurisdiction and attorney by and venue in the state and central courts of Bangalore, India.

Acceptance of these terms

By using the medical services offered by Pink Medico you signify your acceptance to our terms and conditions, if you do not agree with these terms and conditions, please do not sign these agreements of Terms & Conditions documents or use any of our services that are mentioned in our website – www.pinkmedico.com